

DATE: 12/1/09

CPR Panelist Questionnaire

This form will permit CPR staff to access your information when disputants seek panelists.

1. IDENTIFICATION DATA

Name Kenneth Glasner QC

Courtesy title:

Applicable suffix: QC

Kenneth Glasner QC Law Corporation

Suite 318 , 1275 West 6th Ave.

Vancouver BC

Canada

V6H 1A6

PO Box (if any):

City:

State:

Zip:

Country:

Preferred Phone: 604-683-4181

Secondary Phone:
(not cell phone) Check here to restrict to CPR Use only

604-683-0226

Fax:

Cell Phone: 604-813-1533
 Check here to restrict cell to CPR Use only

e-mail: glasnerqc@telus.net

Web Site (if any): Glasnerqc.tripod.com

Responses to the following questions on Race, Gender and Citizenship are optional.

RACE:

Hispanic or Latino - A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin regardless of race.

White (Not Hispanic or Latino) - A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

Black or African American (Not Hispanic or Latino) - A person having origins in any of the black racial groups of Africa.

Native Hawaiian or Other Pacific Islander (Not Hispanic or Latino) - A person having origins in any of the peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

Asian (Not Hispanic or Latino) - A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian Subcontinent, including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

American Indian or Alaska Native (Not Hispanic or Latino) - A person having origins in any of the original peoples of North and South America (including Central America), and who maintain tribal affiliation or community attachment.

Two or More Races (Not Hispanic or Latino) - All persons who identify with more than one of the above five races.

GENDER: Male x Female

CITIZENSHIP: List Citizenship (*If multiple, list with commas between*): Canadian

LANGUAGES: Please check your language ability in any foreign languages below (other than English) and indicate if you are fluent (can conduct an ADR proceeding in that language) or have read-only ability:

Fluent	Fluent	Fluent
N/A	N/A	N/A

PATENT OFFICE. Are you licensed to practice before the U.S. Patent & Trademark Office? Yes

CERTIFIED PUBLIC ACCOUNTANT. Are you a Certified Public Accountant? Yes

GOVERNMENT SECURITY CLEARANCE: Have you ever had a U.S. Government Security Clearance? Yes

Dates

Level (e.g., Confidential, Top Secret)

Note: A resume may be substituted for Items 2-3.

2. EDUCATION & LICENSES

A. Enter your most significant university educational degrees starting with the most recent.

Year	School	City/State	Degree (spell out acronyms)
1968	UBC	BC	Llb. (now J.D.)
1965	UBC	BC	B.Com.

B. Specify any licenses, jurisdiction and date of licensure: (Include Bar Admissions for lawyers and/or other professional licenses that apply; i.e., Architect, Engineer, etc.) (Spell out acronyms)

License	Year Issued	State/Country	Current (Y or N)
Law Society of BC	1969	BC	Y

3. WORK HISTORY

Provide a list of your work history starting with the **most recent position**.

Use the codes from the table below in Column 5.

Note: Judicial experience appears separately at Question 5, below.

Duties if a Lawyer in this Position	Duties if a Non-Lawyer in this Position
(10) Arbitrator	(Specify duties and division/department tersely) (16) Engineer: Civil, Structural, Mechanical (17) Architect (18) Contractor (19) Sub/Contractor (20) President (21) Vice President (22) Director

(11) Mediator	(23) Head of Division
(13) Adjunct Professor	(24) Corporate Business Person: (specify division or department functions tersely; E.g., Corporate Sales; Construction Management; Technology Development)
(14) Judge (must specify title)	(25) Other
(15) Other Judicial Justice of the Peace (special project for the chief Judge of the Province)	

Col 1 Dates of Service	Col 2 Company/Firm Name	Col 3 City/State	Col 4 Your Title	Col 5 Duties/ Functions (See box above)	Col 6 Primarily represented Plaintiffs (Insert "P") or Defendants (Insert "D") or leave blank if NA **
				1	
				1	
				1	
				1	
				1	
				1	
				1	
					** Insurance Industry - <ul style="list-style-type: none"> • Use "P" for Policy Holder Representation • Use "D" for Insurer Representation

4. ADR NEUTRAL EXPERIENCE

a. Neutral and Advocate Roles:

Please provide your best estimate of the number of times you have been a Neutral and/or an Advocate in the following types of ADR procedures, if applicable to you: *

Arbitration	Total # Neutral Arbitrator Service	Overall	Last 12 Months
		Hundereds None	Over 15 None
	# of total as Sole Arbitrator	All but maybe 12 None	None
	# of total as Tribunal Chair	All but maybe 3 None	None
	# of total as Class Action Arbitrator	None	None

**Overall Last 12
Months**

# as Advocate in Arbitration	None	None
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Mediation	Total # Neutral Mediator Service	Hundreds	Maybe 20
	# of total as a Co-Mediator	None	None
	# of total as a Multi-Party Mediator	None	None
	# of total as a Process Design Mediator	None	None
	# as Advocate in Mediation	None	None

Early Neutral Evaluation	Neutral	Perhaps 40 or so	None
	Advocate	None	None

Facilitation of Multi-Party Defense	Neutral	None	None
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Mini-trial Chair	Neutral	None	None
	Advocate	None	None

Private Judging	Neutral		
	Advocate	None	None

Reg – Neg	Neutral	None	None
	Advocate	None	None

Special Master	Neutral	80 or so	None
	Advocate	None	None

Summary Jury Trial	Neutral	None	None
	Advocate	None	None

Dispute Review Board Member	Neutral	None	None
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Dispute Review Board Chair	Neutral	None	None
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Partnering Neutral	Neutral	none	None
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Ombudsperson		None	None
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Other			
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*If you feel that the numerical range you checked off does not fully reflect the depth of your experience (e.g., you served as mediator just once but it was an unusually protracted and complex matter, please describe: [I've not kept an accurate count. Please see my website for fuller particulars](#)

5. PROFESSIONAL AND ADR CONCENTRATIONS

I want to be considered as an: Arbitrator Mediator

CPR maintains the following Specialty Rosters that may involve peer review. Please indicate whether you wish to be considered for any such rosters:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Arbitration Appeal (Appellate Judges only) | <input checked="" type="checkbox"/> Franchise |
| <input checked="" type="checkbox"/> Banking, Accounting and Financial Services | <input type="checkbox"/> General Counsel (former GCs of Fortune 500 corporations only) |
| <input type="checkbox"/> Bio-Tech | <input checked="" type="checkbox"/> Healthcare & Life Sciences |
| <input type="checkbox"/> Certified Public Accountants | <input checked="" type="checkbox"/> Insurance |
| <input checked="" type="checkbox"/> Construction | <input checked="" type="checkbox"/> Insurer-Policy Holder Coverage |
| <input type="checkbox"/> E-Discovery | <input checked="" type="checkbox"/> International |
| <input checked="" type="checkbox"/> Employment | <input type="checkbox"/> Judicial Roster |
| <input type="checkbox"/> Energy, Oil & Gas | <input checked="" type="checkbox"/> Sports Law |
| <input checked="" type="checkbox"/> Entertainment | <input type="checkbox"/> Taxation |
| <input checked="" type="checkbox"/> Environmental | <input checked="" type="checkbox"/> Technology |
| | <input type="checkbox"/> Trademark |

A number of the specialty panels (Construction, Employment, Energy, Insurance, International and Technology) require completion of an addendum at the end of this questionnaire. If you have indicated an interest in a specialty panel other than those, please describe your qualifications for the specified panel(s), e.g., percent of time spent in training or practice in that area, description of cases handled, etc.: Ive chaired a number of construction arbitration dealing with various issues.._I've also mediated a number of cases.. Please contact me for further information_____.

Without this information, we cannot evaluate your experience in the field.

Please detail your areas of concentration with “P” for a primary area of practice and “S” for a subsidiary area of practice. Note: these are areas in which you already have experience, rather than areas in which you are interested.

AREAS of Concentration	Col.2 Professional Concentrations/Specialties (as lawyer, business person, advocate or judge but not as arbitrator or mediator)	Col. 3 Arbitrator Concentrations	Col. 4 Mediator Concentrations
<i>Construction Specialists</i>			
Construction Defects	p	P	P
Claims for Delay	P	P	p
Claims for Extras	p	P	P
General Building Construction	P	P	P
Government Contracts	P	P	P
Hazardous Waste			
Health Facilities	P		P
Industrial (Mills, Refineries, Pharma)			
Insurance Indemnity & Contribution		P	P
International (incl. FIDIC)			
Manufacturing Construction			
Marine			
Mold			
Petroleum			
Power			
Sewage/Solid Waste		P	
Available Under Construction Expedited Rules		P	P
Telecommunications		P	
Transportation (Bridges, Roads, Tunnels, etc.)		PP	
Water Supply			
Construction Other			
<i>Employment Specialists</i>			
Civil Rights and Compensation			
Employee Benefits/Erisa	P	P	P
Executive Compensation			
FLSA			
Statutory Discrimination Claims			
Other - Employment	P	P	P
<i>Energy, Oil & Gas Specialists</i>			
Electric Generation			

Electrical Transmission			
Electric Distribution			
Electric/Power Marketing			
Alternative/Renewable Energy			
Oil & Gas			
Oil/NG Exploration/Production			
Natural Gas Pipeline			
Oil/NG Distribution			
Oil/NG Marketing			
Oil Pipelines			
Coal Industry			
Liquefied Natural Gas			
Refining & Petrochemical			
Selected Upstream Issues			
Selected Natural Gas Issues			
Selected Oil Issues			
Risk Management Services			
Rural Electric Co-op Industry			
Expropriation	P	P	P
Other – Energy			
<i>Healthcare & Life Sciences</i>			
Biotech			
Food, Drug & Cosmetics			
Healthcare	P		P
Hospital Law			
Licensing (Medical)			
Life Sciences			
Malpractice (Medical)			P
Managed Care			
Medical Devices			
Medical Research Ventures			
Peer Review	P	P	P
Pharmaceuticals			
Physicians			
Reimbursement Disputes	P	P	P
<i>Insurance Specialists</i>			
Construction Defect Insurance			
Directors & Officers Insurance			PP
Environmental Insurance			
Fidelity Bond			
Financial Institutions Insurance			
Insurance General	PP	P	P
Insurance Health			

Insurance Life			P
Insurance Property & Casualty			
Reinsurance			
Insurance Telecommunications			
Insurance Other			
<i>Technology/Intellectual Property Specialists</i>			
Aeronautics			
Biology			
Biotechnology			
Business Methods	P	P	P
Materials (polymers, ceramics, etc)			
Chemistry			
Computers & Software			
Electrical			
Electronics			
Intellectual Property		P	P
Internet			
Mechanical			
Medical Devices		P	
Nanotechnology			
Optics			
Patents			
Pharmaceuticals			
Privacy/EU Safe Harbor			
Robotics/Machine Vision			
Semiconductors			
Signal Process/Video/CommSysts			
Telecommunications			
Textiles			
Other - Technology/IP			
<i>General Concentrations</i>			
Accounting - Forensic			
Accounting - General			
Accounting - Litigation			
Accounting - Valuation		P	
Administrative law	P	P	P
Agriculture			
Antitrust			
Asbestos			
Automotive		P	
Aviation/Aerospace			
Banking	P	P	P

Bankruptcy			
Business Disputes	P	P	P
Chemicals			
Civil Rights & Liberties			
Class Action (Defendant Side)			
Class Action (Neutral)			
Class Action (Plaintiff Side)			
Commercial Law	P	P	P
Commodities			P
Communications & Media			
Community Organizations			
Computer law			
Construction	P	P	P
Consumer Affairs			
Contract-Government	P	P	P
Contract-Manufacturing			
Copyright	P	P	P
Corporate (Financing)			
Corporate (General)	P	P	P
Corporate (Governance)			P
Corporate (Transactions)	P	P	P
Corporate (Underwriting)			
Debtor/Creditor	P	P	P
Defamation/First Amendment			P
Domain Name			
Employment	P	P	P
Energy, Oil & Gas			
Entertainment			P
Environmental (Cleanup)		P	
Environmental (General)			
Environmental (Regulatory)			
False Advertising/FTC			
Financial Services			
Franchise	P	P	P
Fraud/Misrepresentation			
Housing & Urban Development			
Information Technology			
Insurance	P	P	P
Intellectual Property	S		
International (Environmental)		S	
International (General)			
International (Trade)			
International (Transactions)		S	

Labor Relations	P	P	
Leasing	P	P	P
Licensing (General)			
Licensing (Software)			
Malpractice (Legal)	P		P
Manufacturing	P	PP	P
Maritime			PP
Merger & Acquisition	P	P	P
Mining			
Municipal Law			
Natural Resources			
Non-Profit Organizations	P	P	P
Partnership Disputes	P	P	P
Patents/Trade Secret			
Personal Injury	P	P	P
Product Liability		P	
Professional Fees	P	P	P
Real Estate (Banking & Finance)			
Real Estate (Development)	P	P	P
Real Estate (General)	P	P	P
Real Estate (Land Use/Zoning)			
Real Estate (Leasing)	P	P	P
Regulated Industries			
Reinsurance			
Religious Entities	P		P
RICO			
Securities	P		P
Sports Law			
Taxation (Corporate)			
Taxation (General)			
Taxation (Individual)			
Taxation (International)			
Taxation (Partnership)			
Technology/Science			
Torts (Business & Property)			
Torts (General)			
Torts (Mass)			
Torts (Toxic)			
Trademark			
Trade Secrets			
Transportation			
Trusts & Estates			P
Unfair Competition			

Water Law			
Workouts			

Representative Matters; e.g.:

1. FIAT v. Suriname, 88 Civ. 6639 (SDNY Oct. 11, 1989) (advocate; motions to confirm/vacate arbitral award).
2. Medical device manufacturer v. Patentholder (arbitrator in multimillion dollar patent dispute).
- 3.

6. ADR ROSTER LISTINGS

Complete tables if you are currently listed on the roster or panel of neutrals maintained by any ADR organizations (e.g., AAA, JAMS, CEDR, ICC, International Academy of Mediators, Regional Provider, Government Agency Roster, Court Roster, Other?) Include CPR Institute Panels you are already on, if any.

a. ARBITRATOR ROSTERS of ADR ORGANIZATIONS

OBCIrganiza tion	Arbitration Roster (& any sub- roster)	Years on Roster	Estimate Average Amount in Claim in Cases from Each Organization	Best Estimate of the Number of Cases on which You Served as an Arbitrator for this Organization
<i>Example: AAA</i>	<i>Large Complex Case Panel</i>	<i>3 years</i>	<i>\$3 Million average</i>	<i>2 cases</i>
BCICAC		At least 15	Range from \$50,000 to \$15,000,000.00	Can' I can't guess. I don't record these statistics
BC Roster		6 year with one year retirement	Haven't a clue	
BCAMI				

b. MEDIATOR ROSTERS of ADR ORGANIZATIONS

Organization	Mediation Roster (& any sub-	Years on Roster	Estimate Average Amount in Claim in Cases from Each	Best Estimate of the Number of Cases on which You Served as a Mediator for this

	<i>roster)</i>		Organization	Organization
<i>Example: JAMS</i>	<i>Los Angeles Panel</i>	<i>2 years</i>	<i>\$2 Million average</i>	<i>4 cases</i>
Same as above.				

7. ADR TRAINING

a. List MEDIATOR Skills Training Sessions you have taken

Sponsoring Organization & Location	Primary Model Fostered by Training: (e.g., Facilitative, Evaluative, Transformative, Caucus, Non-Caucus)	% of Time Spent in Role-Plays/Exercises	Year Taken	Duration: <u>Hours</u> of Training
Quite a number please see my website				

b. Statement of Philosophical Approach to Mediation

Please see my paper under the subheading of Resources on my website titled “ A Lawyer’s Primer on Alternative Problem Solving or How to Start Dealing with the Change in Culture”. This sets out my Philosophy of ADR.

The paper has been delivered to various law firms in BC, and to a number of members of the Bench, with approval. It also qualifies for CLE credits.

c. List ARBITRATOR Skills Training Sessions you have taken

Sponsoring Organization & Location	Skills Emphasized	% of Time Spent in Role-Plays/Exercises	Year Taken	Duration: <u>Hours</u> of training
Please see				

website				

8. ADR REFERENCE INFORMATION

You must provide references from each side of the same case.

CPR may not publish reference contact information.

Reference as Arbitrator

	Dispute Type, Amount in Dispute and Year	Name of Counsel, Firm Name and Location of Firm	Phone and E-mail address
for Claimant	In excess of \$2million	Brian Rayment Kivell,Rayment & Francis Tulsa Oklahoma	918-294-0047 brayment@kivell.com
for Respondent		Daniel Mildenberger Cox, Taylor 3 rd floor 26 Bastion Square Victoria BC Canada	250-388-4457 mildenberger@coxtaylor.bc.ca

Reference as Mediator

	Dispute Type, Amount in Dispute and Year	Name of Counsel, Firm Name and Location of Firm	Phone and E-mail address
for Claimant	Dental	Usman Ghani	490-789 West Pender

	malpractice Can't disclose but substantial		St. Vancouver BC V6C1H2 ug@gllaw.ca
for Respondent		David Bell Guild Yule 2100-1075 West Georgia St Vancouver BC V6E3C9	604-844-5557 bell@guildyule.com

9. OTHER

Provide any honors, publications or other information you believe are relevant to your application.

Please see website. It has full particulars

The Addendum should be completed only if you are interested in being considered for the Specialty Panel it covers.

Construction Specialists Addendum

1. What **percentage** of your law practice or business *for the last ten years* has been construction-related (**Required**): 2%

2. **Have you had significant construction practice in the last ten years** representing or working with the following client groups:

- | | |
|--|--|
| <input type="checkbox"/> Private Owners/Developers | <input type="checkbox"/> Insurers/Sureties |
| <input type="checkbox"/> Government Entities | <input type="checkbox"/> Engineers/Architects |
| <input type="checkbox"/> Contractors | <input type="checkbox"/> Sub-contractors/suppliers |

3. **Have you had significant construction practice in the last ten years** devoted to the following dispute processes:

- | | |
|--|---|
| <input type="checkbox"/> Litigation | <input checked="" type="checkbox"/> Dispute Management (in house) |
| <input checked="" type="checkbox"/> Arbitration (as Neutral or representing parties) | <input type="checkbox"/> Transactions |
| <input checked="" type="checkbox"/> Mediation (as Neutral or representing parties) | <input type="checkbox"/> Other |

Describe 'Other'

Employment Specialists Addendum

1. What **percentage** of your law practice or business *for the last ten years* has been employment-related (**Required**): 15%

2. **Have you had significant employment practice in the last ten years** representing or working with the following client groups:

- | | |
|--|---|
| <input checked="" type="checkbox"/> Management | <input checked="" type="checkbox"/> Non-executive employees |
| <input checked="" type="checkbox"/> Executives | <input type="checkbox"/> Other Describe 'Other' |

3. **Have you had significant employment practice in the last ten years** devoted to the following dispute processes:

- | | |
|--|--|
| <input type="checkbox"/> Litigation | <input type="checkbox"/> Dispute Management (in house) |
| <input checked="" type="checkbox"/> Arbitration (as Neutral or representing parties) | <input type="checkbox"/> EEOC or other agency |

Mediation (as Neutral or representing parties) Other

Describe 'Other'

Energy Specialists Addendum

1. What **percentage** of your law practice or business *for the last ten years* has been energy-related (**Required**): 01 to 25%

2. **Have you had significant energy practice in the last ten years** representing or working with the following client groups:

Companies Regulators Users

Other Describe 'Other'

3. **Have you had significant energy practice in the last ten years** devoted to the following dispute processes:

Litigation Dispute Management (in house)

Arbitration (as Neutral or representing parties) FERC or other

Mediation (as Neutral or representing parties) Other

Describe 'Other'

Insurance Specialists Addendum

1. What **percentage** of your law practice or business *for the last ten years* has been insurance-related (**Required**): 10% 1 to 25%

2. Has your insurance-related legal practice or business *in the last ten years* included representation or work with of the following client groups:

Policyholders Insurance Companies

3. Has your insurance-related professional practice in the last ten years included:

Underwriting Broker/Producer

Broker/Claims Consultant Consultant/Expert Witness-Policyholder

Claims Consultant/Expert Witness-Ins. Co.

Reinsurance

International Specialists Addendum

1. What **percentage** of your law practice or business *for the last ten years* has been international (**Required**): 1 to 25%

Foreign clients	10%
Foreign opponents	1 to 25%
Negotiations for such clients	1 to 25%
Litigation before foreign courts	1 to 25%

2. What **percentage** of your arbitration or mediation practice or business *for the last ten years* has been international (**Required**): 1 to 25%

International Arbitration	10%
International Mediation	

3. What **languages** have you used in your international arbitration and mediation practice:

- Languages used as an arbitrator
- Languages used as a mediator:
- Proceedings conducted in other languages
- Awards made in these languages

4. Training or degrees acquired abroad

5. Practice or other relevant sojourns abroad

Technology/Patent Specialists Addendum

1. What **percentage** of your law practice or business *for the past ten years* has been related to technology/intellectual property (**Required**): 3% 1 to 25%

2. Has your technology/intellectual property professional practice *in the last ten years* included:

Litigation

Prosecution

Transactions

ADR

Conflict Management

Other

Describe 'Other'