CPR DISPUTE RESOLUTION
What Makes CPR Different?

EASE OF DOING BUSINESS
Experience the benefits of boutique-style case management. Our Dispute Resolution team is highly responsive to our clients’ inquiries and needs. Every question gets directed to an attorney case manager, not a customer service line.

COMPETITIVE AND CLEAR PRICING
CPR fees are not only more competitive, but also more straightforward in their application than those of other institutions, allowing more predictability upfront. Unlike other institutions, where separate fees are charged per claim, per party, for additional parties or even as a percentage of the neutrals’ costs, CPR costs are unambiguous at the time of filing.

SPEED TO RESOLUTION
Speed to a decision is often important so that business planning can continue, and long-term projects can proceed uninterrupted. CPR’s Administered Arbitration Rules call for the matter to be concluded no more than 12 months from the initial pre-hearing conference. Our Fast Track rules call for resolution in 90 days (by default, parties may extend if necessary).

EXPERIENCED CASE ADMINISTRATORS
CPR’s Dispute Resolution team has a combined 40 years of experience in ADR – not just in case management but in the practice of law and dispute resolution – and speaks over 5 languages. At CPR, the matter management team are all attorneys, have experience as advocates or neutrals, and have managed matters across the globe and in over 20 different subject areas.

EXPERT PANEL MEMBERS
CPR has over 640 neutrals. There are 30 specialty panels tailored to specific industry expertise. All applicants are carefully vetted by CPR and/or a select panel of high-end users, peers and/or academics, for their expertise, training, and experience to serve on complex commercial or employment disputes. And, CPR has mechanisms that facilitate the selection of diverse neutrals.

BENEFITS FROM CPR’S THINK TANK
Our rules, protocols and model clauses are driven and informed by CPR’s think tank, the CPR Institute, and developed by end-users who are on the front lines of dispute resolution.