Why Use CPR’s Non-Administered Arbitration Rules for your Commercial Disputes?

We understand your needs. CPR’s rules were created by users, for users—so we’ve been you, we get you and we’ve got you covered. We do that by giving you options, one of which is a streamlined non-administered process that CPR has been perfecting for almost 40 years, and which offers parties rules and guidelines to use and adapt on their own (with CPR’s support only when needed, e.g., if the parties have difficulty appointing a neutral or have other needs in connection to the proceeding.) CPR non-administered arbitration offers a highly flexible and customizable process where CPR provides assistance only when needed, and nothing more. And that’s just good for business.

Quality
Not all rules are the same—ours have won awards for innovation. All neutrals aren’t the same either—CPR’s panel of almost 550 mediators, arbitrators and other neutrals is distinguished and dynamic, increasingly diverse and responsive, adjusting in real time to meet the continuously changing needs of our users. And CPR offers personalized, concierge-level consulting and case management services, by highly experienced, accessible and multilingual attorneys.

• Quality comes from experience — Over the years, CPR has handled more than one trillion dollars in disputes
• Parties remain in control of the process
• Peer-reviewed and cutting-edge rules, protocols and clauses
• CPR arbitrators possess superior process and subject matter qualifications. More than 30 specialty panels with arbitrators specialized to resolve many types of disputes.
• Currently, CPR’s neutrals come from 28 different countries, speak 27 languages, and 147 of them are located outside of the USA.
• Numerous arbitrator selection options are available, including default option empowering each side to select an arbitrator for three-person tribunal unless parties opt for a sole arbitrator
• Cases are managed by highly experienced, accessible and multilingual attorneys
• CPR’s Arbitration Committee demonstrates continued thought leadership and innovation in the field adapting the rules and developing protocols and guidelines to constantly improve the quality of CPR arbitration

Efficiency and Lower Costs
You may have heard that arbitration isn’t all that different from litigation—that it takes too long and costs almost as much. Well, not all arbitrations are the same. CPR has addressed many of the criticisms and concerns people may have about arbitration.
• Time is money—CPR’s Rules have been designed to increase efficiencies, lowering overall costs, benefitting all parties.
• Claimant sends notice of arbitration directly to the Respondent(s) to commence an arbitration. No CPR filing/administrative fees.
• CPR may assist in case there is an issue during the arbitrator appointment process or if the parties have provided in their clause for a selection mechanism that requires the assistance of CPR.
• CPR selection fees are based on a scale of amounts at issue, capped at US$12,000, split among the parties, for disputes over US$100 million.
• Once the tribunal is appointed, it administers the proceeding directly with the parties.
• Arbitrators are free to set up their fees on a case by case basis but must disclose their rates up front prior to their appointment.
• CPR can also provide optional à la carte administering services, such as fundholding, to the parties.
• The Rules provide for an efficient timeline with built-in benchmarks and accountability.
• Settlement opportunities highlighted—Tribunal is encouraged to suggest mediation/settlement at any stage; it is not just limited to parties’ initiative.

**Integrity**
CPR offers integrity, neutrality and a commitment to the rule of law, to ensure a fair and just process for all parties to the arbitration.

• Arbitrators must be independent and neutral—No exceptions.
• When CPR assists the parties in the selection of the tribunal, arbitrators must disclose potential conflicts of interest and their availability up front during the selection process.
• Innovative and award winning “Screened Selection Process” available—Arbitrators can be selected without knowing which party made the selection to enhance neutrality and independence.
• Unlike other providers, broad confidentiality applies to all participants: parties, arbitrators and CPR.
• Unlike other providers, CPR requires Tribunals to apply the rule of law; rulings are not left to an arbitrator’s subjective “sense of fairness.”
• Awards must be written and reasoned.
• Arbitrator challenges once the tribunal is constituted are handled by CPR pursuant to CPR Challenge Protocol.


Access CPR’s Model Clauses on our website here: [https://www.cpradr.org/resource-center/modelclauses/mediation-model-clauses](https://www.cpradr.org/resource-center/modelclauses/mediation-model-clauses)
Contact us for more information

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You may also call Citlalli Grace at +1.646.753.8230 or Helena Tavares Erickson at +1.646.753.8237 with any dispute-related inquiries.

About CPR

About the International Institute for Conflict Prevention and Resolution: Established in 1977, CPR is an independent nonprofit organization that helps businesses prevent and resolve commercial disputes effectively and efficiently.

- **CPR Dispute Resolution** is an ADR provider offering quality, efficiency and integrity via innovative and practical arbitration rules, mediation and other dispute resolution services and procedures—as well as arbitrators, mediators and other neutrals, worldwide.

- The **CPR Institute**, the world’s leading ADR think tank, positions CPR uniquely as a thought leader, driving a global dispute resolution culture and utilizing its powerful committee structure to develop cutting edge tools, training and resources. These efforts are powered by the collective innovation of CPR’s membership—comprising top corporations and law firms, academic and public institutions, and leading mediators and arbitrators around the world.

Each part of this unique organization informs and enriches the whole, for the benefit of our members and users. For more information, please visit [www.cpradr.org](http://www.cpradr.org).