Innovations in Dispute Resolution: Lessons Learned and Predictions for the Future

Join CPR as we celebrate our 30th Anniversary

sponsored by ALLEN & OVERY
Join the CPR Institute and our esteemed colleagues in celebrating the last three decades of progress in the field of Alternative Dispute Resolution. On the occasion of CPR’s 30th Anniversary, we will reflect on the evolution of commercial conflict resolution and explore our visions for the future.

CPR is renowned for providing executive-level networking, the highest quality dialogue, and the most practical take-away learning in the field. This year is no exception!

We will begin with a keynote address from Ken Roth, the Executive Director of Human Rights Watch, who will share his experiences investigating and resolving human rights abuses around the world and reflect on the lessons we can learn in resolving complex, international disputes. Then, our interactive panels will include real world perspectives and best practices from leading General Counsel, practicing attorneys, international arbitration/mediation experts, and top academics. Finally, we will recognize excellence in the field with our Annual Awards Dinner.

This 30th Anniversary Meeting promises to be one of the most substantive in CPR’s history. We hope you will take this opportunity to strengthen your affiliation with the CPR Institute by joining us in January.

Attendance will be limited, so register early.

Kathleen A. Bryan
President & CEO
MEETING AGENDA

A Business Perspective on Dispute Resolution
© 11:15 – 12:15pm
Each business person, depending on where they sit, has a unique perspective about the genesis of a dispute, the goals for resolution and the settlement posture. These business leaders will discuss their views about the pros and cons of dispute resolution techniques from their different vantage points.

Janet S. Kloenhammer (Moderator)
President, Alliaia of America Resolution Services
Fireman’s Fund Insurance Company

Edward T. Reilly
President and CEO
American Management Association

Anastasia Kelly
Executive Vice President & General Counsel
American International Group, Inc.

Clyde W. Lea
Deputy General Counsel Litigation & Environmental
ConoccoPhillips

CONFESIONS OF LEADING MEDIATORS – SUCCESSFUL TECHNIQUES AND STRATEGIES
© 9:15 – 10:15am
How many of us have wanted to know what the Mediator is thinking as the parties present their respective cases? In this interactive panel, leading mediators will answer your pre-submitted questions on topics such as what techniques and strategies they believe to be most effective and what mistakes counsel make in presenting their clients’ case. Is there ever a case that just can’t be resolved, despite the mediator’s best efforts?

Scott Donahue (Moderator)
Independent Arbitrator & Mediator

Gerald Aksen
Independent Arbitrator & Mediator

Zela Claiborne
JAMS, Inc.

Phillip Howell-Richardson
SJ Berwin LLP

Networking Reception
© 10:00 – 11:00am
The field of dispute resolution has undergone dramatic change in the past three decades. Key leaders in the field of international dispute resolution, who have witnessed these changes first-hand, will offer their unique insights about the ADR journey and will share their vision for the future.

Kenneth Roth
Executive Director
Human Rights Watch

Robert Mnookin
Program on Negotiation
Harvard University

ADR Landscape Today: Perspectives from the Company Trenches
© 1:45 – 2:45pm
In-house practitioners provide a “real-time” portrait of how their companies are currently managing their litigation portfolios and using dispute resolution techniques. They will address current challenges in commercial ADR, effective techniques in bringing about resolution of a dispute, and how their companies are meeting the challenge of increasingly complex disputes from different parts of the world.

Catherine M. Amirfar (Moderator)
Debevoise & Plimpton LLP

Michelle Browdy
Senior Vice President and General Counsel
IBM

Philip S. Johnson
Head Patent Counsel
Johnson & Johnson

Beth Trent
Legal Director
Shering-Plough Corporation

Coffee Break
© 3:45 – 4:15pm

Law Firm Barriers to Successful ADR Practice
© 4:15 – 5:15pm
It is commonly understood that dispute resolution may not be in the best interest of law firm economics, and there are internal challenges, particularly conflict of interest issues, creating barriers to promotion of ADR within law firms. This panel will address these issues head-on.

Amy Schulman (Moderator)
Senior Vice President, General Counsel
Pfizer

Barry Garfinkel
Skadden, Arps, Slate, Meagher & Flom LLP

Dana MacGrath
Alston & Bird LLP

Lucy Reed
Freshfields Bruckhaus Deringer

Shai Wade
Reed Smith

THE CPR AWARDS PROGRAM

Join CPR in recognizing leadership and innovation in the field of conflict prevention, management and resolution. Awards include:

- 26th Annual CPR Awards
- 2nd Annual CPR Law Firm Award for Excellence in ADR
- New! CPR Award for Outstanding Contribution to Diversity in ADR

Annual Awards Sponsor
PROSKAUER ROSE LLP

Law Firm Award Sponsor
STRADEY & RONON

Student Article Award Sponsor
Peter & Linda Hoffman
H. E. Benjamin Trust/NY Community Trust
Networking Breakfast
○ 7:30 – 8:30am

The Ethical Mediator
○ 8:30 – 9:30am
How does a mediator deal with a party who is acting in bad faith? When should a party walk away from the mediation table? This interactive session will present the five most frequent ethical dilemmas confronting mediators from different parts of the world, and will ask the audience to “vote” as to how the dilemma would be resolved.

Lela Love (Moderator)
Chair, Dispute Resolution Section, ABA
Director, Kukin Program for Conflict Resolution
Benjamin N. Cardozo School of Law

L. Yves Fortier
Ogilvy Renault, Canada

Eric D. Green
Professor, Boston University School of Law
Principal, Resolutions, LLC

David Sandborg
Professor of Law
University of Hong Kong

Antony Willis
Brick Court Chambers, U.K.

Recent Developments in Arbitration Time and Cost Management
○ 9:30 – 10:30am
The most frequent complaint about arbitration is that it has become expensive and lengthy, or “litigation by another name”. This panel will explore the various techniques that can be employed to save time and money in an arbitration, from the drafting stage of the dispute resolution clause to the rendering of the award.

William Baker (Moderator)
Alston & Bird

Benno Kimmelman
Allen & Overy LLP

Jonathan Hamilton
White & Case LLP

Anne Marie Whitesell
Dechert LLP

Bill Zucker
McCarter & English, LLP

Coffee Break
○ 10:30 – 11:00am

Scenario Planning Exercise
○ 11:00 – 12:15pm
Experts from Royal Dutch Shell, known around the world for its expertise in planning for the future with tools and techniques that provide guidance on identifying trends and predicting the unpredictable, will walk us through a Scenario Planning exercise to inspire the participants to think about what the future will bring and how the dispute resolution field can be prepared for those changes.

Carla Herron
Group Counsel - Litigation
Royal Dutch Shell Group of Companies

Curtis R. Fraser
Executive Vice President, Americas
Royal Dutch Shell Group of Companies

Predictions for The Future – What will the ADR Landscape Look Like in 10 Years?
○ 12:15 – 1:15pm
This panel will provide their predictions for the future of ADR. They will discuss increasing use of hybrid processes, the role of the litigation lawyer, and how businesses will utilize ADR methods. They will take your questions on how businesses and law firms should prepare for the changing landscape of ADR, and the role technology will play in the future.

Kathy Bryan (Moderator)
President and CEO
CPR Institute

Colin Rule
Director of Online Dispute Resolution
eBay/PayPal

Robert Ruyak
Chairman, Howrey LLP

Prof. Thomas Stipanowich
Academic Director, Straus Institute for Dispute Resolution
Pepperdine University School of Law

Closing Remarks
○ 1:15 – 1:30pm
Kathy Bryan
President and CEO
CPR Institute

A Special Thank You to Our 2009 Annual Meeting Title Sponsor

MEETING AGENDA

ADVANCED TRAINING FOR MEDIATORS

WEDNESDAY & THURSDAY
JANUARY 14-15

Reinforcing Your Best Practices
This two-day program focuses on developing skills that enhance problem-solving, address positional bargaining over money, and overcome impasse in mediation. It is available to those who have completed CPR’s two-day Mediator Techniques and Practices Course or a similar program.

Discussion Topics Include:
- Diagnosing Barriers to Settlement
- Range of Mediator Styles
- Listening Matters
- Moving Through Impasse
- Ethical Dilemmas & Tough Spots
- Lessons Learned in the Field

For an agenda and to register for this training, please visit the event website at http://meetings.cpradr.org.

New York CLE Credits:
- 12 Skills and 1.0 Ethics
This course is non-transitional.

HOTEL ACCOMMODATIONS

A block of rooms has been reserved at our venue hotel, The Barclay Intercontinental, at the special CPR rate of $319 (per room, per night, plus taxes).

To reserve a room, please contact the hotel directly at +1.800.235.4670 and request the special rate for the International Institute for Conflict Prevention and Resolution. You may also make your reservation online by visiting the Annual Meeting website at http://meetings.cpradr.org.

Please note that CPR’s room block will only be held until December 24, 2008.

Hotel Address:
111 East 48th Street
Between Lexington & Park Avenues

CANCELLATION POLICY

If you have registered but are unable to attend, you may substitute another employee from your company/firm at no additional charge. Please send written notification of this change to Alfia Agish at aagish@cpradr.org.

The cancellation fees are as follows:
- On or before December 2, 2008, a 50% refund will apply.
- On or before January 2, 2009, a 25% refund will apply.
- After January 2, 2009, no refunds will be permitted.

QUESTIONS?
Contact Alfia Agish at aagish@cpradr.org or +1.646.753.8260

REGISTER ONLINE AT HTTP://MEETINGS.CPRADR.ORG
REGISTRATION FORM

Name: 
Title: 
Organization: 
Address: 
City: State: 
Country: Zip/Postal Code: 
Telephone: 
Fax: 
E-mail: 

REGISTRATION FEES

2009 CPR ANNUAL MEETING – JANUARY 15-16, 2009
CPR Member: $1,265 ($1,150 Early Bird Rate) 
Non-Member: $1,770 ($1,593 Early Bird Rate) 
Meeting Faculty, attending full Meeting: $650 
Meeting Faculty, attending only your own presentation: No charge 
Spouse/Guest (includes: Thursday/Friday Breakfasts and Thursday's Lunch, Reception and Awards Dinner): $425 
Guest’s Name: 

ADVANCED MEDIATOR TRAINING – JANUARY 14-15, 2009
CPR Member: $1,995 
Non-Member: $2,195 

FOR BOTH MEETING AND TRAINING ATTENDEES
Will you attend the Thursday night Reception and Awards Dinner? Yes No 
Dietary Needs 
☐ I need a vegetarian meal 
☐ I need a kosher meal

TOTAL FEE 

PAYMENT OPTIONS

Please charge my: 
☐ Visa ☐ MasterCard ☐ American Express

Card # Exp. 

Payment by check made payable to International Institute for Conflict Prevention & Resolution.

3 Easy Ways to Register!
1) WEB (Recommended) 
http://meetings.cpradr.org 
2) FAX 
+1.212.949.8859 
3) MAIL 
Alfia Agish 
CPR Institute 
575 Lexington Ave., 21st Fl. 
New York, NY 10022 

SAVE 10% 
Receive an Early Bird discount when you register by November 24, 2008.

SPACE IS LIMITED!

IMPORTANT: Your registration will not be processed until payment is received by CPR.