

Dr. Karl Mackie CBE



Karl Mackie is the Chief Executive of CEDR and recognized as one of the leading mediators in Europe and experts on mediation, conflict and negotiation. He has undertaken some of CEDR's most difficult disputes including cases pioneering the use of mediation in new sectors. These have included mediations and mini-trials up to £1 billion in value. Parties to these disputes have included multi-national and FTSE 100 companies, national governments and others. He is a Fellow of the Chartered Institute of Arbitrators, a barrister and psychologist by training and a former partner in a business strategy consultancy drawn from several UK business schools. Karl was made Commander of the British Empire (CBE) in the Queen's Birthday Honours in 2010 for services to mediation.

Heather Allen



Heather Allen is the current Head of CEDR Faculty. She has been a commercial mediator and a member of Faculty since 1995. She mediates regularly and acts as a neutral chair, as well as training others in the skills of mediation. Heather enjoys contributing to CEDR projects worldwide, including in Rwanda, South Africa, Pakistan, Hong Kong, USA, Egypt, Lebanon, Georgia, Ireland and elsewhere in Europe. Heather is a member of CEDR Chambers. Her hands-on business experience combined with a legal qualification enables her to mediate in a wide range of cases including employment, inheritance, shareholder disputes, property, and commercial contract. She is listed in Chambers UK as a leading mediator. Heather is Editor and a contributor to the CEDR Mediator Handbook. She has developed post-accreditation mediator training on creative problem solving and advanced communication, negotiation and facilitation skills. She has been involved both at CEDR and in the wider, cross-sector mediation community in developing standards for mediator practice.