CPR WEBSITE REGISTRATION INSTRUCTIONS

In order to provide a more convenient and user-friendly experience for our members and users, CPR has updated our systems. This will necessitate that all new and prior registrants on our website follow a quick and easy sign-up process in order to access certain members-only and other content.

For Previously Registered Users

If you are already a registered user on CPR’s website, you should have recently received an email containing a link to a special code, customized uniquely to you, which will allow you to quickly and easily register for the new, optimized version of the website.

Once you click the link containing your unique code, you will be taken to a page where a “Redeem invitation” tab has been pre-selected for you. Click the blue “Register” button at the bottom of that page.

Next, you will be taken to a new, registration page. Your email will already be filled in (please do not change it at this stage). Create a Username and a Password and click the blue “Register” button again.

When you reach your “Profile” page, review and update your information as necessary and click the blue “Update” button.
Now you’re all set, and can continue to fully enjoy CPR’s website and all of the numerous resources found there!

If you have any issues with this process or did not receive the email containing your special code, please contact csilva@cpradr.org so we can resend the invitation to your email and guide you through the steps.

**For First-Time Registrants to CPR’s Website**

Go to the upper right-hand corner of our home page and select “LogIn/Account” and then “LogIn.”

Next, select the “Register” tab next to the sign-in tab. You will need to provide an email, Username and Password. Once you’ve provided this information, please click the blue “Register” button.

Next you will be reach your profile page. Please fill out any required or additionally desired fields and click the blue “Update” button.

Now you’re all set, and can fully enjoy CPR’s website and all of the numerous resources found there.

If you have any issues or questions, please contact csilva@cpradr.org and we will try to assist.

**For Anyone Urgently Needing Information About Neutrals**

If you are having trouble accessing CPR’s online Neutrals Search function, which requires website registration, and your situation is time-sensitive:

**Parties** - please contact Manager, Dispute Resolution Services, Alveen Shirinyans at ashirinyans@cpradr.org or SVP, Dispute Resolution Services Helena Tavares Erickson at herickson@cpradr.org and they can assist you

**Neutrals** – please contact Coordinator, Dispute Resolution Services and International Efforts, Chris Silva at csilva@cpradr.org.